CLIENT BILL OF RIGHTS

**CONTACT INFORMATION**: We can be contacted through our office, Success WOW, LLC, 8833 S Redwood Rd, Suite D, South Jordan Ut 84095 [www.SuccessWOW.com](http://www.SuccessWOW.com)

**EDUCATION & TRAINING**: All education and training is posted and updated regularly at [www.SuccessWOW.com](http://www.SuccessWOW.com)

**NOTICE: “THE STATE OF UTAH HAS NOT ADOPTED ANY EDUCATIONAL AND TRAINING STANDARDS FOR THE PRACTICE OF HYPNOTISM. THIS STATEMENT OF CREDENTIALS IS FOR INFORMATIONAL PURPOSES ONLY**. Under UTAH law, a hypnotist may not provide a medical diagnosis or recommend discontinuing medically prescribed treatments. If a client desires a diagnosis or any other type of treatment from a different practitioner, the client may seek such services at any time.  A client has a right to refuse hypnosis services at any time. A client has a right to be free of physical, verbal, or sexual abuse. A client has a right to know the expected duration of treatment and may assert any right without retaliation.”  
 **REDRESS:** We are certified members of the National Guild of Hypnotists and practice following its Code of Ethics and Standards.

**FEES**: Payment is due according to your contract agreement. We accept cash, check, and all major credit cards. Prices are subject to change at any time without notice. Also, see Cancellation Policy and Guarantee Policy. A $30 fee will be assessed for all returned checks.

**CANCELLATION POLICY:** Your appointment time is reserved exclusively for you. Please arrive promptly to get your entire session. We require a 48-hours cancellation notice.  Unless canceled with 48 hours’ notice, you are financially responsible for the time reserved. If you must cancel or reschedule an appointment due to an emergency, please notify us as soon as possible. Thank you so much for being considerate.

**ACCEPTANCE OF TERMS AND CONDITIONS:** By providing your signature on your intake forms, you accept all terms and conditions as written here.

**TARDINESS POLICY:** Tardiness of more than 15 minutes results in cancellation of appointment unless otherwise agreed.  This time has been set aside especially for you, and we want you to get the full benefit.  Please note: arriving 15 minutes late, without your paperwork, may result in the cancellation of your session, as well.

**NO CALL/NO SHOW:** In the event of a no-call/n-text/no-show situation, in addition to Cancellation/Tardiness Policies, the client will be billed an $85 fee or perhaps lose a session.

**TERMS OF SMOKING CESSATION GUARANTEED PACKAGES:**

**SPECIAL CIRCUMSTANCES:** In an automobile accident, illness, or act of God, the client may be released from certain obligations at our discretion.  Proof of circumstances may be required.

**BILLING:** You are billed according to your contract agreement. ALL outstanding payments will be turned over to collections after 15 days. Any items sent to collections will be charged an additional 18% per item.  
 **CONFIDENTIALITY:** Anything you tell us is held in strict confidence. We will not release any information to anyone without written authorization from you, except as law provides.

**MINORS:** Appointments or classes for children under age 18 require written permission from a parent or guardian who must accompany the client at the first appointment.

**CELL PHONES:** You are responsible for your phone. You, and anyone accompanying you, must turn off your cell phones completely before entering our offices. If your phone rings in the middle of the session, your session is considered complete. This clause applies to the formal hypnosis portion of your session, not the consultation.

**ARCHIVING:** We reserve the right to video and audio, record any session, in whole or in part, for archival, liability, or educational purposes. No recording will be released for public display unless otherwise mutually agreed.  Your privacy is of utmost importance.

**HYGIENE:** Good hygiene is a requirement.  Excessive body odor, excessive perfume, and odoriferous body care products (ex, Ben Gay, Icy Hot, etc.) will not be allowed in the office due to possible sensitivities of clients who follow you.  If you come to the session and hygiene or odor is an issue, you agree to forfeit the session *at your expense*.

**PRIVACY:** Your information will never knowingly be shared, sold, or distributed in any form.  We respect your privacy. The integrity of your private information is absolute, barring any breach of our security systems, except as provided for by law.

**INSURANCE:** Wedo not file insurance or any other third-party claims. Insurance companies usually consider hypnosis as an alternative therapy and therefore do not cover it.

**CHANGE OF TERMS OF SERVICE:** We reserve the right to change the terms and conditions of this agreement as needed. Use and scheduling of our services by you, after said changes, constitutes acceptance of those new terms and conditions.

**OUR APPROACH:**  We believe that individuals have the right to choose or practice alternative or complementary self-improvement services. Hypnosis is safe and non-invasive. It is a powerful tool that you can use to help yourself. The services we render are held out to the public as a form of motivational coaching and education, combined with instruction in self-hypnosis. We do not represent our services as any form of health care, psychotherapy, or counseling, and despite research to the contrary, we may make no health benefit claims for our services by law. Hypnosis is not meant to be a substitute for psychological or professional counseling. If you have an ongoing mental health problem, please consult a professional licensed by your state. We use hypnosis to motivate clients to eliminate harmful or unwanted habits, facilitate the learning process, improve memory and concentration, develop self-confidence, eliminate fears, improve athletic ability, reduce stress, and other social, educational, and cultural endeavors of a non-medical nature. In general, we help people cope with the usual problems of everyday living by utilizing various techniques of hypnosis. Hypnosis reduces stress, which is a beneficial adjunct for many medical or mental health disorders.

Hypnosis can be used to reduce pain, discomfort and improve some health problems. We require a written referral from your licensed medical, dental, or mental health professional for anything related to pain relief or other medical or mental issues. All other matters may be self-referrals.

In Health-related matters – We DO NOT DIAGNOSE, TREAT, OR PRESCRIBE. We offer Hypnosis information and services to help you cooperate with your doctor or physician in your mutual plan of building better health. If you use this information without your doctor’s approval, you are prescribing for yourself, which is your constitutional right, and you do so at your own risk and liability.

**TERMINATION OF SERVICES:** We reserve the right to refuse or terminate service to anyone, for any reasonable reason, at any time. Failure to do what is agreed upon can constitute this.

**REFUNDS FOR UNUSED SESSIONS:** No refunds will be given for unused sessions. Refunds are not given for services rendered.

**GUARANTEES**: No guarantees about the effectiveness of hypnosis for your particular problem are made or implied, as it is impossible to guarantee human behavior or compliance. Hypnosis is a tool you use to help yourself; therefore, no refunds for services rendered are given. We pledge our efforts to help you to the best of our abilities, and we sincerely want you to succeed!

By registering as a client of Success WOW Hypnosis, you agree with the above terms of service as agreeable and binding. This agreement constitutes a contract between you and Success WOW Hypnosis.

**OUR MISSION: “To heal and transform you so extensively that your life is radically altered for your ultimate success.”**